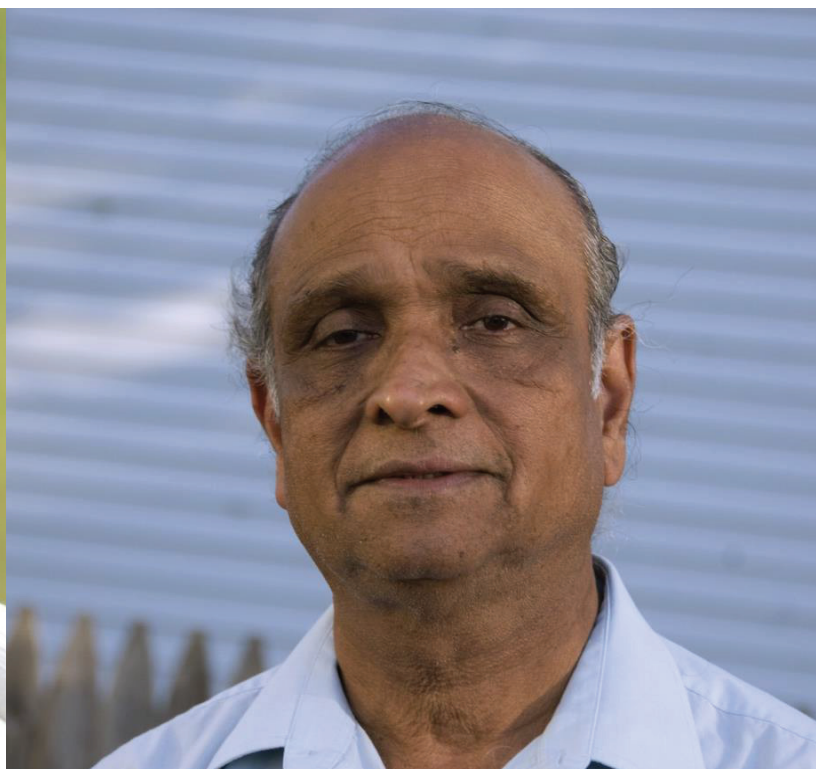


Housing Services for Seniors

IN TORONTO



*Meeting the housing needs
of a diverse society.*

HOUSING

Eviction Prevention

If you are facing eviction call the Tenant Hotline, a housing help centre, a community legal clinic (pages 69-71) or Central Intake (see below).

Tenant Hotline

416-921-9494
Mon-Fri 8:30 am-6 pm
Service in 150 languages

Central Intake

416-338-4766
24/7

Housing Help



Housing Help workers provide information about available housing options and assist with filling out or updating applications for rent-geared-to-income housing. They can also liaise with landlords on your behalf or give advice on housing issues, income support programs, and eviction prevention. Housing Help Centres are also the access point for Rent Bank services which include interest-free loans and seasonal utility grants.

For information on property tax relief see pages 56-57.

Housing Help Centres

Etobicoke/York**Albion Neighbourhood Services North**

416-740-3704
The Rexdale Hub
21 Panorama Ct
Mon-Fri 9:30 am-5 pm

Albion Neighbourhood Services South

416-252-5990
185 Fifth St
Mon-Fri 9:30 am-5 pm

West Toronto Housing Help Services

416-531-0841
2333 Dundas St W Ste 404
Mon, Wed, Thurs 9 am-5 pm
Tues, Fri 1-5 pm

Unison Health and Community Services

416-653-5400
1651 Keele St
unisonhcs.org
Mon-Fri 9 am-5 pm
(call for an appointment)

North York**COSTI - North York Housing Help Centre**

416-244-0480
North York Sheridan Mall
1700 Wilson Ave Ste 114
costi.org
Mon, Tues, Wed 8:30 am-5:30 pm
Thurs, Fri 8:30 am-4:30 pm

Scarborough**Scarborough Housing Help Centre**

416-285-8070
2500 Lawrence Ave E Unit 205
shhc.org
Mon-Thurs 8:30 am-4:30 pm
Fri 8:30 am-2 pm

Toronto/East York**East York Housing Help Centre****East York East Toronto Family Resources Organization**

416-698-9306
71 Gough Ave
eastyorkhousinghelp.ca
Mon-Fri 9 am-4:30 pm

Flemingdon Neighbourhood Services

416-424-2900
10 Gateway Blvd Ste 104
fnservices.org
Mon-Fri 9 am-5 pm

Neighbourhood Information Post

416-924-2543
269 Gerrard St E 2nd Fl
nipost.org
Mon, Tues, Thurs, Fri 9:30 am-4:30 pm, Wed 1 pm-4:30 pm
• Rent Bank and eviction prevention

WoodGreen Community Services

416-645-6000 ext 1175
650 Queen Street E
woodgreen.org
Monday 9 am-1 pm
Tuesday, Wednesday (call for an appointment)
Thursday 1-5 pm
Friday closed





HOUSING

Housing Help

Specialized Housing Help Programs

Central Neighbourhood House Vulnerable Seniors Program

416-925-4363
349 Ontario St
cnh.on.ca

Mon-Fri 9 am-5 pm (call or drop in to make an appointment)

- Assists homeless and at risk individuals 55+ with housing searches, landlord and tenant mediation, eviction prevention and advocacy

Neighbourhood Link Support Services

416-691-7407
3036 Danforth Ave
neighbourhoodlink.org
Mon-Thurs 9 am-4 pm
Fri 9 am-1 pm

- Provides housing support to vulnerable seniors, including crisis intervention, eviction prevention, and help to find and maintain housing

Warden Woods Community Centre Prevention of Homelessness Among Older Adults

416-694-1138
74 Firvalley Ct
wardenwoods.com
Mon-Fri 9 am-5 pm

- Provides support to adults 55+ who are homeless or at risk using a case management approach
- Services include crisis intervention, information, referral and counselling

Centre for Equality Rights in Accommodation Eviction Prevention Program

416-944-0087
Toll free 1-800-263-1139
340 College St Ste 101A
equalityrights.org/cera
Mon-Fri 9 am-5 pm

- Telephone eviction prevention service provides education and assistance to tenants



Tenant Complaints and Concerns



Tenants who have complaints and concerns (property standards, discrimination, bed bugs, hoarding) can address them to one of the following organizations. For information on bed bugs see page 14, for hoarding see page 21.

City of Toronto Municipal Licensing and Standards

311
toronto.ca/apartmentstandards

- If tenants have complaints

about repairs, building safety or heating, and have not been able to address them with the landlord, they can contact Municipal Licensing and Standards

Ministry of Municipal Affairs and Housing Investigation and Enforcement Unit

416-585-7214
Toll free 1-888-772-9277
777 Bay St 12th Fl
www.mah.gov.on.ca/ieu

- Responds to complaints about alleged offences under the Residential Tenancies Act such as improper eviction, failing to obey Provincial Work Orders, withholding vital services

Centre for Equality Rights in Accommodation (CERA)

416-944-0087
Toll free 1-800-263-1139
340 College St Unit 215
equalityrights.org/cera

- Can help fight housing discrimination





Housing Access & Applications to Different Types of Housing

Applying for housing or a housing subsidy can be confusing because there are different types of housing and many different housing providers. It's helpful to understand that access to most of the subsidized or rent-geared-to-income housing units is managed on behalf of the City of Toronto through one centralized waiting list coordinated by an organization called Housing Connections. This includes rent-geared-to-income units in seniors' residences, retirement homes, non-profits and co-ops. You can apply for rent-geared-to-income seniors housing when you are 59. If you already have an application on file with Housing Connections, make sure it's updated to "senior" when you turn 59. You can

do this directly through Housing Connections or ask for assistance at a Housing Help Centre.

Another centralized waiting list, Coordinated Access to Supportive Housing, or CASH, coordinates access to housing programs that support residents, including seniors, with mental illness and addictions. Supports provided on site vary from provider to provider. You can specify which housing provider and location you prefer. Applicants are assessed for eligibility.

For most other types of housing you will need to apply directly to the organization operating the housing. We've listed co-operative and non-profit housing (see pages 49-53) because even at market rent, it can be a more affordable option for independent seniors. The wait time for a market rental unit is normally less than a rent-geared-to-income unit.

The listing includes co-operatives and non-profits that are exclusively for seniors or that have units reserved for seniors. Anyone interested in a market rent unit should contact the housing provider directly to submit an application. Rent-geared-to-income units in these buildings are managed through Housing Connections.

If you would like more information about your housing options, need assistance filling out or updating a Housing Connections application, contact a Housing Help Centre for assistance. (See page 45.)

If you need health supports, whether short or long term, in order to maintain your independence and stay at home, or you are thinking about moving into a nursing home, please contact your local Community Care Access Centre (see page 11).

Housing Connections

416-981-6111

176 Elm St Main Fl

housingconnections.ca

Mon, Wed, Thurs, Fri

8:30 am-4:30 pm

Tues 10 am-6 pm

- The majority of subsidized housing units in Toronto are allocated through one centralized waiting list, managed by Housing

Connections. This includes rent-geared-to-income units in seniors' residences, retirement homes, non-profits and co-ops

- People who need rent-geared-to-income (or RGI) housing must apply through Housing Connections and keep their information up to date

- There are several options to fill out or update an application: go to the Housing Connections office; visit the website; contact a Housing Help Centre (see page 45); or contact one of Housing Connections' other community partners (listed on their website)





HOUSING

Housing Access & Applications to Different Types of Housing

Coordinated Access to Supportive Housing (CASH) Toronto Mental Health and Addictions Supportive Housing Network

416-979-1994

Fax 416-916-1689

15 Toronto St 9th Fl

tosupportivehousing.ca

- Supportive housing serves people with mental health and addictions issues, and there are many different supportive housing programs across the city, including some specifically for seniors
- The level of staffing and services provided such as meals and personal support varies among programs. CASH staff and housing providers will work with you to locate the housing program that suits your needs. Additional supports can also be provided by the local Community Care Access Centre if required
- With a single application, you can apply to supportive housing at any one of the 29 network agencies. Applications can be submitted in person, mailed in or faxed
- Applications will be reviewed and assessed for eligibility. There may be a waiting list

Long-Term Care Homes

Long-term care homes, also called nursing homes, are licensed, regulated and funded by the Ministry of Health and Long-Term Care. They provide around the clock supervision, nursing care and assistance with personal care and meals. They also provide shorter term stays for up to 90 days a year for those needing respite or convalescing.

To apply for long-term care, contact your local Community Care Access Centre (see page 11) to arrange for an assessment interview. The CCAC coordinator will determine if your care needs can be met in a long-term care facility and the coordinator will complete the application with you. You can apply for up to five homes and you do not have to decide which five immediately. Your application can be submitted with only one home on it and you can add four more in the next six weeks. If you apply for a home and a space becomes available, you are expected to accept it so visit the home if possible before making your application.

The province pays the “care” portion of the cost directly to the home. The resident pays room and board, also called a “co-payment” which

varies according to the type of room. The co-payment amount is standardized across the province and based on pension rates. A co-payment reduction may be available to low-income seniors (with a net income below \$21,000) to allow for a personal needs allowance of \$130 month.

Retirement Homes

Retirement homes usually have some on-site services such as housekeeping, dining or recreational programs, but they do not provide the same level of care as long-term care homes. The Retirement Homes Regulatory Authority oversees and enforces the regulations and care standards established by the province in the Retirement Homes Act.

Some retirement homes have rent-gear-to-income units available. You can make an application for these through Housing Connections. Please be aware that these spaces are limited and there are waiting lists.



HOUSING

Co-ops & Non-profits

Co-operative and non-profit housing can be an affordable rental option for independent seniors aged 59 and over. Market rents are often lower in co-ops and non-profits than in private sector housing. Co-operative housing is owned by residents and governed by a volunteer Board of Directors. In this type of co-op, residents are voting members and they assist with operations, but they do not have any individual equity and cannot sell their units. Non-profit housing is either owned by municipal housing corporations accountable to local governments, or is owned



by private not-for-profit groups. Many seniors enjoy and benefit from the social interaction that takes place in co-operative and non-profit housing communities.

To apply for market rentals, interested applicants should contact the co-op or non-profit directly to inquire about unit availability, waiting lists and the application process. In some cases, a nominal application and/or membership fee is charged. Rent-geared-to-income (RGI) units in these buildings may be available for eligible applicants on the centralized waiting list managed by Housing Connections (see page 47). If you need help filling out an RGI application, you can ask for assistance at your local housing help centre

(see page 45). The wait time for a market rent unit in a co-op or non-profit is normally less than a rent-geared-to-income unit, and occupancy standards based on need apply in both cases. For example, a single adult would apply for a bachelor or a one bedroom unit not a two bedroom unit. Currently, the wait for a one bedroom rent-geared-to-income unit in a co-op or non-profit is about seven to ten years.

This listing includes co-ops and non-profits that are exclusively for seniors or that have units reserved for seniors. Unless noted, you can apply at age 59 or older. Contact the organization for details on waiting lists. For complete listings visit **coophousing.com** and **onpha.on.ca**.

Etobicoke/York

ACLI Etobicoke Community Homes Inc.

416-744-8355
88 Humber College Blvd
acli@rogers.com

Beech Hall Housing Co-operative

416-769-4119
2-2 Humber Blvd
beech-hall-housing-coop.com
beech.hall@yahoo.ca

- 55+, internal wait list for RGI subsidy for eligible residents

Central King Seniors Residence

416-614-0667
15 King St
lburton-cksr@on.aibn.com

Church of Atonement

416-259-5748
256 Sheldon Ave
jubileecentre@bellnet.ca

Humbervale Christian Outreach Foundation Inc.

416-242-7044
1447 Royal York Rd
spellman@on.aibn.com

Our Saviour Thistletown Lutheran Lodge

416-744-2144
2715 Islington Ave
thistletownlutheranlodge@bellnet.ca

Rexdale Presbyterian Senior Citizens Corp. Hwy Terraces Apartments

416-745-2891
2314 Islington Ave
seniorcitizens@bellnet.ca



**Richview Baptist Foundation**

416-247-5316
1540 Kipling Ave
richviewresidence.ca
theoffice@richviewresidence.org

St. Demetrius Development Corp.

416-243-9051
60 Richview Rd
stdemetrius.ca
mkrywonis@stdemetrius.ca
• 59+ for RGI, 65+ for market rentals

St. Hilda's Towers

416-256-6531
2339 Dufferin St
sthildastowers.com
marlene@sthildastowers.com

Vila Gaspar Corte Real Inc.

416-654-6472
33 Gabian Way
saud@opmg.ca

North York**Almise Co-operative Homes Inc.**

416-510-0227
16 Concorde Pl 9th Fl
pioneerplace@rogers.com

Baycrest Terrace

416-785-2500
3560 Bathurst St
baycrest.org
ssmyth@baycrest.org

B'nai B'rith Canada Senior Citizens Residential Program

416-633-6224
15 Hove St
bnaibrith.ca
pgladman@bnaibrith.ca

Canadian Legion Toronto Homes

416-222-9945
4-4715 Bathurst St
• For allied veterans, members of the Royal Canadian Legion or the Ladies' Auxiliary

Casa Abruzzo Benevolent Corp.

416-789-7654
338 Falstaff Ave
villacharities.com
gnatale@villacharities.com

Dorothy Klein Seniors Housing

416-783-2679
200-1 Valleybrook Dr
egodaj@greenwin.ca

Emmanuel Lutheran Manor

416-750-2227
1684 Victoria Park Ave
emmanuelmanor@on.aibn.com

Italian Canadian Benevolent Seniors Apartment Corp.

416-789-7011
901 Lawrence Ave W
villacharities.com
paldi@villacharities.com

Maple Leaf Drive Seniors Non-Profit Residence Corp.

416-247-3949
10 Maple Leaf Dr
mldspropmgmt@rogers.com

Swansea Town Hall Residences

416-664-5178
4810 Dufferin St Ste E
stopash@dmsproperty.com

The Bob Rumball Centre for the Deaf

416-449-9651
2395 Bayview Ave
bobrumball.org
info@bobrumball.org
• 43 units reserved for 65+ who are deaf or hard of hearing and require personal assistance

Upper Canada Lodge B'nai B'rith Seniors

416-664-5178
4810 Dufferin St Ste E
bnaibrith.ca
stopash@dmsproperty.com

Wigwamen Terrace

416-481-4451
23 Lesmill Rd Unit 106
wigwamen.com
info@wigwamen.com
• 59+ and of Aboriginal ancestry

Scarborough**Abbeyfield Houses Society of Toronto**

416-481-6137
38 Lakeside Ave
abbeyfieldtorontohouse.weebly.com
bstatten@bosleyrealestate.com

Aldebrain Attendant Care Services of Toronto

416-285-5447
2155 Lawrence Ave E 2nd Fl
aldebrain.ca
• For people with disabilities





HOUSING

Co-ops & Non-profits

Estonian Relief Committee in Canada

416-284-0813
40 Old Kingston Rd
ehatare.ca
ruth.ehatare@on.aibn.com
• No RGI subsidy available

Inter Faith Homes Centenary Corp.

416-283-3939
2877 Ellesmere Rd
interfaithhomes@rogers.com

Jack Goodlad Senior Citizen Residences Corp.

416-406-3009
3010 Lawrence Ave E
cynthia@apmmanagement.com

Shepherd Village Inc.

416-609-5700
3760 Sheppard Ave E
shepherdvillage.org
dhillier@shepherdvillage.org
• 65+

St. David's Village Corp.

416-267-2737
1290 Danforth Rd
stdavids@on.aibn.com
• 59+ for RGI; 60+ for market rentals

St. Paul's L'amoreaux Centre

416-493-3333
3333 Finch Ave E
diane@splc.ca

Sts. Peter and Paul Ukrainian Community Homes

416-291-3900
221 Milner Ave
stspeterandpaulresidence.com
office@stspeterandpaulresidence.com

Walton Place Scarborough Inc.

416-285-9767
835 Birchmount Rd
waltonplace@rogers.com

Wexford Residence Inc.

416-469-4012
1860 Lawrence Ave E
thewexford.org
sbassett@thewexford.org

Wilmar Heights United Church Non-Profit Homes

416-759-7269
967 Pharmacy Ave
wilmarcourt.com
james.ramesbottom@sympatico.ca

Yee Hong Chinese Evergreen Homes Metro Toronto Corp.

416-298-0688
2319 McNicoll Ave
Louis.Tam@yeehong.com

Toronto/East York**Bonar-Parkdale Senior Citizen Non-Profit Housing Corp.**

416-537-0089
240 Dunn Ave
bonarparkdale@rogers.com

Canadian Macedonian Senior Citizen's Centre

416-755-9231
850 O'Connor Dr
zcokov@canadianmacedonianplace.com
• 55+ and of Macedonian origin

Canadian Martyrs Seniors Residence

416-424-1366
1155 Yonge St
canadianmartyrsseniors@bellnet.ca

Christie Gardens Apartments and Care Inc.

416-530-1330
600 Melita Cres
christiegardens.org
grace.sweatman@christiegardens.org
• 59+ for RGI; 65+ for market rentals

Corpernicus Lodge

416-536-7122
66 Roncesvalles Ave
copernicuslodge.com
• 65+

Grace-Carman Senior Citizens' Home Inc.

416-533-1155
180 Sheridan Ave
• 55+ and with mental health challenges

Habayit Shelanu Seniors Residence Corp.

416-515-1015
155 Kendal Ave
dmsproperty.com
abotzo@dmsproperty.com





HOUSING

Co-ops & Non-profits

Hellenic Home for the Aged Inc.

416-654-8619

33 Winona Dr

www.hellenichome.org

kkostouros@hellenichome.org

- 59+ and of Greek origin

Hope Seniors Centre

416-694-7293

2526 Danforth Ave

Les Centres D'Accueil Heritage

416-365-3350

104-33 Hahn Pl

caheritage.org

gparent@caheritage.org

- Some units are reserved for French-speaking 59+

LOFT Community Services St. Anne's Place

416-979-1994

15 Toronto St 9th Fl

loftcs.org

tmccullum@loftcs.org

Loyola Arrupe Corp.

416-766-7977

1709 Bloor St W

whunterlac@hotmail.com

McClintock Manor

416-469-1105

730 Pape Ave

nisbetlodge.com

g.moorhouse@nisbetlodge.com

- 59+ and Christian

Neighbourhood Link Homes

416-691-7407

3036 Danforth Ave

neighbourhoodlink.org

rhewitt@neighbourhoodlink.org

Old York Tower Non-Profit Seniors Housing

416-363-0415

85 The Esplanade

cynthia@apmmanagement.com

Rakoczi Villa

416-413-1300

80 Carlton St

aykler.com

bob@aykler.com

- 59+ and of Hungarian origin

Riverdale United Non-Profit Homes Inc.

416-664-5168

1117 Gerrard St E

stopash@dmsproperty.com

Stanley Knowles Housing Co-operative

416-481-3712

38 Orchard View Blvd

amillar@stanleyknowles.com

- Federal co-op, open waiting list only for wheelchair accessible units
- Two-thirds of units are reserved for 60+
- No RGI subsidy is available

St. Joseph's Senior Citizen Apartments

905-985-4322

67 Curzon St

stjoesapts@bellnet.ca

St. Matthew's Bracondale House

416-656-2669

707 St. Clair Ave W

smbh.ca

sdeslauriers@on.aibn.com

- 59+ for RGI, 65+ for market rentals

Thornccliffe Chapel Housing Corp.

416-423-4057

18 Thornccliffe Park Dr

thornccliffechapel@rogers.com

- Has units reserved for those 59+

Tobias House of Toronto

416-413-1300

80 Carlton St

aykler.com

bob@aykler.com

Toronto Community Housing Corp (TCHC)

416-981-4196

931 Yonge St

416 981-RENT (7368)

torontohousing.ca

marketrent@torontohousing.ca

- Various buildings for 59+

Toronto Lithuanian Senior Citizens Inc.

416-762-1777

1700 Bloor St W

vm1700@rogers.com

- 59+ and of Lithuanian origin

Villa Luso Non-Profit Housing Corp.

416-588-3848

500-1289 Dundas St W

anabela512@hotmail.com

Westminster Court Senior Citizens Housing Corp. of East York

416-696-7813

156 Floyd Ave

angela.cowie@samuelproperties.com

samuelproperties.com

**Widworthy Charitable Foundation**

416-469-4012
110 Unity Rd
dmsproperty.com
110unity@dmsproperty.com

Woodgreen Community Housing Inc.

416-645-6000
402-815 Danforth Ave
woodgreen.org
ababcock@woodgreen.org

Yonge Rosedale Charitable Foundation

416-923-8887
877 Yonge St
fellowshiptowers.com
groadknight@fellowshiptowers.com

Home Safety & Injury Prevention

These simple home safety tips are from Toronto Public Health. Check out the Toronto Public Health website **toronto.ca/health** for more information on safety and injury prevention.

Bathroom

- Install a non-skid mat, runner, strips or rubber mat in the bottom of the bathtub and shower
- Install grab bars in and around the bathtub, shower and toilet
- Consider a bath seat
- Use hand held shower head
- Consider a raised toilet seat to make getting on and off easier
- Ensure the hallway to the bathroom is well lit and clutter free

Bedroom

- Keep eye glasses, hearing aids and/or mobility aids (cane, walker) within close reach from the bed
- Consider using cordless phones so it is easier to get to a phone
- Keep a flashlight nearby in case of an emergency
- Have a lamp within arm's reach of your bed
- Use a night light to provide a well lit path

Kitchen

- Keep your pots and pans, canned goods and staple foods in locations and/or cupboards between knee and shoulder height
- Buy automatic shut off switches for appliances such as kettles, electric frying pans and toaster ovens

Living Room

- Make sure area rugs and mats have a non-skid backing or are secured to the floor

- Arrange furniture so that you have a clear path
- Keep electrical cords out of the paths where you walk

Safety Check

- Use a door viewer in addition to good lighting so you can see people before opening the door
- Keep all doors and windows locked at all times
- Use night lights to brighten hallways, bathrooms and stairways
- Ask a friend or family member to be your "buddy," a person who you can call in case of concern
- Check the batteries in all smoke and carbon monoxide detectors on a regular basis
- If you are planning to be away, put lights on timers
- Ask someone to pick up your mail, cut your lawn or shovel your snow, when you are away





HOUSING

Home Maintenance, Yard Work and Snow Removal



In this section you will find information about agencies that offer indoor and outdoor home maintenance services for seniors and adults with disabilities. For outdoor maintenance, such as grass cutting and snow removal, agencies often arrange for students to do the work for a fee. For indoor work, such as installing grab bars, agencies arrange for handypersons to do the work for a fee. Rates vary. Office hours are provided, but clients and workers can arrange actual work time. Call the agency directly to register and/or confirm details.

Etobicoke/York

CANES Community Care

416-743-3892 ext 247
135 Queen's Plate Dr Ste 400
canes.on.ca

canes@canes.on.ca

Mon-Fri 8:30 am-4:30 pm

- Snow shovelling, yard work and odd jobs
- Clients must pay for materials. Grab bar installations are free
- 65+ and living in the service area
- Steeles Ave to Bloor St W, Jane St to Hwy 427
- Fees apply

Humber Community Seniors' Services

416-249-7946
1167 Weston Rd

humberseiors.org

info@humberseiors.org

- Mon-Fri 8:30 am-4 pm
Snow shovelling, yard work and odd jobs
- 55+
- Former City of York
- Fees apply

Storefront Humber

416-259-4207 ext 242
2445 Lake Shore Blvd W

storefronthumber.ca

storefronthumber@bellnet.ca
Mon-Fri 8:30 am-4:30 pm

- Snow removal, grass cutting and home maintenance
- 60+ and adults with disabilities
- Bloor St W to Lake Ontario, Etobicoke Creek to Humber River
- Snow and grass \$10/student under 14 years, \$11/student over 14. Home maintenance geared to income \$7.50-\$21 per hour

Syme 55 Plus Centre

416-766-0627
33 Pritchard Ave

syme55.com

syme55@bellnet.ca
Mon-Fri 8 am-4 pm

- Snow removal
- 55+ and adults with disabilities
- Lawrence Ave W to Bloor St W, Scarlett Rd to Caledonia Rd
- \$15 first hour, \$20 hour and half, \$25 hour and half to two hours

York Fairbank Centre for Seniors

416-651-8300
2213 Dufferin St
yorkfairbank@on.aibn.com
Mon-Fri 8:30 am-4 pm

- Snow clearing
- 65+ and adults with disabilities
- Toronto
- \$11 per hour

North York

Better Living Health and Community Services

The Four Seasons Connections Program

416-447-5074

1 Overland Dr

www.betterlivinghealth.org

info@betterlivinghealth.org

Mon-Fri 8:30 am-4:30 pm

- Snow shovelling, yard work and odd jobs
- 55+ and adults with disabilities
- North York
- Prices vary: \$10 per hour for a youth 12-17, \$15 for an adult worker 18+, and \$20 for an adult worker with their own equipment



Scarborough

Scarborough Centre for Healthy Communities

416-642-9445

629 Markham Rd, Unit 2

schcontario.ca

ask@schcontario.ca

9 am-5 pm

- Snow shovelling and grass cutting
- Elderly and adults with disabilities
- Steeles Ave to Lake Ontario, Brimley Rd to Scarborough eastern limits
- Fees apply

TransCare Community Support Services

416-750-9885

Toll free 1-866-393-2079

1045 McNicoll Ave

tcare.ca

info@tcare.ca

Mon-Fri 8:30 am-4:30 pm

- Snow removal and yard work
- 55+ and adults with disabilities
- Steeles Ave to Lake Ontario, Victoria Park Ave to Port Union Rd
- \$13 per hour for yard work; for snow removal \$15 for a single driveway, \$20 for a double driveway

Toronto/East York

SAINTS – Student Assistance in North Toronto for Seniors

416-481-6284

25 Wanless Ave

saintstoronto.ca

saints@saintstoronto.ca

Mon-Fri 10 am-5 pm

- Cleaning, painting, snow shovelling, odd jobs
- Hwy 401 to Bloor St, Bathurst St to Bayview Ave
- \$10 hour paid directly to student

WoodGreen Community Services

416-645-6000 ext 1262

815 Danforth Ave Suite 100

woodgreen.org

info@woodgreen.org

Mon-Fri 9 am-5 pm

- Outdoor and indoor maintenance
- 55+ and adults with disabilities
- Outdoor maintenance Eglinton Ave E to Danforth Ave, Bayview Ave to Victoria Park Ave; indoor maintenance Danforth Ave to Lakeshore Blvd E, Don Valley Pkwy to Coxwell Ave
- \$10/hour for outdoor maintenance by a student; \$17/hour for indoor or outdoor handyperson

City of Toronto Transportation Services

311

toronto.ca/transportation

- The City provides mechanical sidewalk snow clearing in most parts of Toronto including Etobicoke, North York and Scarborough. There is no reason for seniors or disabled persons to register for sidewalk snow removal in these areas
- If you are a senior or disabled person living in the core area (parts of Toronto, York and East York) and require assistance to clear the sidewalk of snow, you can download the application form from toronto.ca/transportation
- The service is free, but you must meet eligibility requirements and submit the required documentation
- If you have any questions about the service or the form please contact 311





HOUSING

Utility, Property Tax and Home Renovation Assistance for Homeowners and Tenants



High utility bills, increases in property tax or the costs of renovations may put low income seniors at risk. The programs listed here can provide assistance to homeowners and tenants. For more details on eligibility and the application process contact the organization directly. For home maintenance see pages 54-55.

Help to Pay Utility Bills

Low-Income Energy Assistance Program (LEAP) Toronto Hydro torontohydro.com/leap

- One-time financial assistance up to \$500 for eligible low-income customers who have difficulty paying electricity bills
- Must have recently received a "past due" notice and/or disconnection notice from Toronto Hydro
- Apply through your local housing help centre (see page 45). For more information visit torontohydro.com/leap or call your local housing help centre

saveONenergy Home Assistance Program Toronto Hydro 1-855-234-9376 torontohydro.com/homeassistance

- Helps eligible Ontario homeowners, tenants and social housing providers improve energy efficiency through a detailed in-home energy assessment, professional installation of energy-saving measures and advice on steps that can be taken to save energy
- To get more information or download the application form visit the website or call

Water Rebate Program City of Toronto

416-338-4829 Customer Service

TTY 416-392-0719

toronto.ca/taxes

Mon-Fri 8:30 am-4:30 pm

- This program offers a water rebate if you are a low-income senior or a low-income person with a disability who consumes less than 400 cubic meters (m³) of water each year
- Information and applications for this program are available at Tax and Water Enquiry/Cashier counters at Civic Centres and City Hall, or by calling
- Submit your application by the deadline for review by the City. If you meet all eligibility criteria, a rebate will be applied to your utility bill in the year following the application year

- You must have metered water service in your home and provide a meter reading if required

Housing Stabilization Fund Toronto Employment and Social Services

toronto.ca/socialservices

- This program can assist with last month's rent deposit, rental arrears, essential furniture and energy arrears
- For residents of the City of Toronto who are in receipt of Ontario Works (OW) and Ontario Disability Support Program (ODSP)
- Applicants should contact their active OW/ODSP caseworker and provide the required documentation for an assessment and referral

Property Tax Deferral and Cancellation

Property Tax Deferral and Property Tax Increase Cancellation City of Toronto

416-338-4829 Customer Service

TTY 416-392-0719

toronto.ca/taxes

Mon-Fri 8:30 am-4:30 pm

- The City of Toronto offers tax relief programs to low-income seniors and low-income persons with a disability
- The Property Tax Deferral Program gives low-income seniors and low-income persons with a disability the opportunity to apply

for a deferral of property tax increases. Note that the total deferral amount is a lien on the property and must be paid back to the City if and when you no longer own the property

- The Property Tax Increase Cancellation Program gives low-income seniors and low-income persons with a disability the opportunity to apply for a cancellation of property tax increases. You should renew your application each year to receive the maximum benefit
- Information and applications for these programs are available at Tax and Water Enquiry/Cashier counters at Civic Centres and City Hall, or by calling a Customer Service Representative

Home Renovation

Ontario Ministry of Finance Healthy Home Renovation Tax Credit

Toll free 1-800-337-7222

TTY Toll free 1-800-263-7776

www.fin.gov.on.ca

- A refundable tax credit to help with the cost of modifying your home to improve accessibility
- You could get back 15% of the cost of eligible renovations, up to \$1,500 each year regardless of income
- The refund can be claimed by homeowners or tenants 65+, or family members who share a home with a senior relative

- Eligible expenses include renovations to permit a first-floor occupancy or secondary suite for a senior, handrails, wheelchair ramps and stair lifts, walk-in bathtubs, additional light fixtures
- Assistive devices, housekeeping services and general maintenance are not eligible expenses
- For a complete list of eligible expenses, visit the website or call for more information

Toronto Renovates for Seniors and Persons with a Disability

311 Toronto or 416-392-2489

toronto.ca/

affordablehousing

- Offers federal/provincial funding for lower-income seniors 65+ and people with a disability who wish to make health and safety repairs or accessibility modifications to their homes
- Funding is limited and available on a first-come, first-served basis as a grant, a loan or a combination of grant and loan
- Grants of up to \$3,500 are available for home modifications to accommodate a disability or to make a home more accessible
- Forgivable loans of up to \$10,000 are available for essential home repairs and/or accessibility modifications
- A grant and forgivable loan may be combined to a maximum of \$10,000.

- Homeowners are eligible for both loan and grant funding.
- Tenants renting homes in private rental apartments are eligible for accessibility grants only
- Your household income must be below \$47,600 for singles/couples; \$66,660 for two or three people; and \$82,600 for four or more people
- The value of your home must be no more than \$514,531 based on Municipal Property Assessment Corporation (MPAC) information. This value is determined by provincial funding rules and is subject to change



*Meeting the housing needs
of a diverse society.*

Funding for this project was provided by the Government of Canada
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